



Traders – How to set up, or reset a password for your Exeter Pound online account

- To set up a password for your Exeter Pound online account, go to:

<https://exeter.community-currency.org/cyclos/exeterpound/#login>

- On the bottom right, please click on 'Click here if you have forgotten your login name or password'

Sign into your Exeter Pound Account

Login name

Login password

Sign in


Please, make sure the caps lock is not on in your keyboard.
Login names and passwords are case sensitive.
If the problem persists, please, contact the administration.

[Click here if you have forgotten your login name or password](#)

- When prompted, please enter the email address you registered with us

Recover login name / password

E-mail *

Visual validation * 

New code

Cancel Submit

You will receive an email similar to the one below with your login name and a link to a page where you can set your password. **Please keep your login name and password secure.** If you have lost your password, or have reason to believe the account is not secure, please contact the office immediately on 01392 348101.

Dear _____,

You (or someone else) has requested the recovery of a forgotten login name or password.

Your login name is *example1*

If you forgot your password, and want to reset it, click [here](#).

Best regards,

The Exeter Pound Team

Once you have set your password, you can log in and see your account balance, which represents the Exeter Pounds which you have deposited at one of our exchange points.

You can also transfer part or all of that balance into sterling, by following the instructions found in the Trader resources section of our website.